



**COMUNE DI GIARDINI NAXOS
CITTA' METROPOLITANA DI MESSINA**

DELIBERAZIONE DELLA GIUNTA COMUNALE N. 119 DEL 07/09/2021

OGGETTO: Atto di indirizzo per la richiesta all'Unione Europea del "Quality Label" - " Marchio di qualità" propedeutico alla possibilità di poter presentare progetti nell'ambito del programma comunitario " European Solidarity Corps" (ESC).

L'anno **Duemilaventuno** addì **Sette** del mese di **Settembre** alle ore **12,50** nella Casa Comunale, nella consueta sala delle adunanze, a seguito di invito di convocazione, si è riunita la Giunta Municipale con l'intervento dei Signori:

				P	A
1	STRACUZZI	GIORGIO	SINDACO	P	
2	CACCIOLA	GIUSEPPE	VICE SINDACO	P	
3	TALIO	ARIANA	ASSESSORE	P	
4	POLLASTRI	GIANPIERO	ASSESSORE	P	
5	SPADARO	ANTONIO	ASSESSORE	P	

Partecipa alla seduta, il Segretario Generale **Dott. Luigi Rocco Bronte**.

Essendo legale il numero degli intervenuti, assume la Presidenza il **Sindaco Dott. Giorgio Stracuzzi** e dichiara aperta la seduta per la trattazione dell'oggetto sopra indicato.

LA GIUNTA MUNICIPALE

Vista l'allegata proposta di deliberazione concernente l'oggetto;

Dato atto che la stessa è corredata dei pareri prescritti dall'art. 53 della legge 08/06/1990 n. 142 recepita dalla L.R. n. 48/91 e successive modifiche ed integrazioni;

Ritenuto che la proposta di che trattasi è meritevole di approvazione;

Vista la L.R. 44/91;

Con votazione unanime resa e verificata nei modi e forme di legge

DELIBERA

di APPROVARE e far propria l'allegata proposta di deliberazione avente per oggetto:

“ Atto di indirizzo per la richiesta all'Unione Europea del “Quality Label” - “ Marchio di qualità” propedeutico alla possibilità di poter presentare progetti nell'ambito del programma comunitario “ European Solidarity Corps” (ESC), che forma parte integrante e sostanziale del presente atto.

A questo punto il Presidente, pone in votazione la proposta di immediata esecutività della proposta testè approvata

LA GIUNTA MUNICIPALE

Con separata votazione resa all'unanimità di voti favorevoli espressi in forma palese dichiara la presente deliberazione **immediatamente esecutiva.**

Snf/Lrt/UffSegr



COMUNE DI GIARDINI NAXOS

Città Metropolitana di Messina

PROPOSTA DI DELIBERAZIONE DI GIUNTA MUNICIPALE N° 26 DEL 03.08.2024

Oggetto: Atto d'indirizzo per la richiesta all'Unione Europea del "Quality Label" – "Marchio di Qualità" propedeutico alla possibilità di poter presentare progetti nell'ambito del programma comunitario "European Solidarity Corps" (ESC)

Il Proponente: Assessore alle politiche Comunitarie, Sindaco dott. Giorgio Stracuzzi

Settore competente: I

Il Proponente: Assessore alle politiche Comunitarie, Sindaco dott. Giorgio Stracuzzi

PREMESSO che il programma European Solidarity Corps - ha tra le sue finalità, tra le altre:

- Rafforzare il coinvolgimento dei giovani e delle organizzazioni nel campo dell'accessibilità e attività di solidarietà di alta qualità, principalmente volontariato, come mezzo per rafforzare la coesione, la solidarietà, la democrazia, l'identità e la cittadinanza attiva nell'Unione Europea affrontando le sfide sociali e umanitarie sul campo, con una particolare attenzione alla promozione dello sviluppo sostenibile, dell'inclusione sociale e delle pari opportunità.
- Fornire ai giovani, compresi i giovani con minori opportunità, occasioni facilmente accessibili per impegnarsi in attività di solidarietà che inducono cambiamenti sociali positivi nell'Unione, migliorando e convalidando adeguatamente le loro competenze, oltre a facilitare il loro impegno continuo come cittadini attivi.
- Promuovere il raggiungimento di obiettivi quali: Inclusione delle diversità promuovendo l'inclusione sociale, la tolleranza, il rispetto dei diritti umani – Protezione e sostenibilità ambientale – Transizione Digitale – Partecipazione dei giovani alla vita democratica – Prevenzione nel campo della salute pubblica.

CONSIDERATO che tutti i predetti ambiti possono determinare un impatto positivo sullo sviluppo e sulla promozione del territorio del Comune di Giardini Naxos;

CONSIDERATO che per aderire al predetto programma il Comune di Giardini Naxos necessita di uno speciale accredito da parte dell'Unione Europea denominato "Quality Label" a valere sulla finestra programmatica 2021-2027;

DATO ATTO che per ottenere tale accredito il Comune di Giardini Naxos deve compilare un formulario online contenente informazioni sulle priorità strategiche dell'ente e sulla sua dimensione organizzativa, la cui versione stampata è allegata alla presente delibera (Allegato 1), nonché sottoscrivere la c.d. "declaration of honour" (Allegato 2) che impegna l'Amministrazione Comunale a rispettare i valori e gli obiettivi dei Corpi Europei di Solidarietà;

DATO ATTO che le finalità del programma ed i suoi obiettivi specifici risultano coerenti con l'azione e gli obiettivi dell'Amministrazione Comunale;

VISTO l'O.A.EE.LL vigente nella Regione Sicilia .

VISTO lo Statuto Comunale;

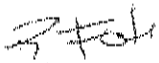
PROPONE DI DELIBERARE

Per le motivazioni indicate in premessa che qui si intendono integralmente riportate:

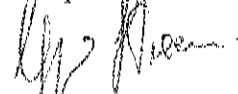
di prendere atto, condividere ed approvare i contenuti riportati in premessa;

di dare mandato al sindaco di inviare il formulario online (Allegato 1) secondo le procedure previste dal programma "European Solidarity Corps" unitamente alla "declaration of honour" (Allegato 2) debitamente compilata e firmata.

L'istruttore Amministrativo



Il Proponente



*Il Sindaco Dott. Giorgio Stracuzzi
Assessore alle politiche Comunitarie*



Context

Programme	European Solidarity Corps
Deadline for Submission	31-12-2021 12:00:00 - Brussels, Belgium Time
Action Type	Quality Label
Language used to fill in the form	English

National Agency of the Applicant Organisation

Please choose the Agency that will receive and assess your application form.

The awarding of the Quality Label is carried out by the National Agency in which your organisation is established for organisations established in a participating country.

Applications for the Quality Label from Partner Countries are handled by SALTOs. SALTOs support co-operation with Partner countries and are hosted within National Agencies. To identify to which National Agency you should apply, please consult the 'How to apply' page: https://europa.eu/youth/solidarity/organisations/before-you-apply_en

For further details about the available National Agencies managing the European Solidarity Corps, please consult the following page: https://europa.eu/youth/solidarity/organisations/contact-national-agencies_en

Agency of the Applicant Organisation IT03 Agenzia nazionale per i giovani



About your Organisation

Please note that the Organisation ID has replaced the PIC as the unique identifier for the organisation to apply for Erasmus+ and European Solidarity Corps actions managed by National Agencies. Organisations that have a PIC and have previously applied for funding in these programmes through the National Agencies have been assigned an Organisation ID automatically. Please use the Erasmus+ and European Solidarity Corps platform to check an Organisation ID, update information linked to it or register a new organisation: <https://webgate.ec.europa.eu/erasmus-esc/organisation-registration>

Organisation ID	Legal Name	Country
E10039410	COMUNE GIARDINI NAXOS	Italy

Type of Quality Label

You are requested below to identify the type of Quality Label you are applying for. If you already hold a Quality Label, the respective role cannot be selected again. The questions in the rest of the application form will vary depending on the choices you make here.

Which role are you applying for?

- Host Organisation
- Supporting Organisation

Are you planning to apply for funds and act as a lead organisation? Please refer to the Guide for a full description of the Quality Label for lead organisation.

Yes

Organisation Contact Details

Organisation ID	E10039410
Legal Name	COMUNE GIARDINI NAXOS
Legal Name (national language)	COMUNE GIARDINI NAXOS
National ID (if applicable)	CF00343940839
Address	PIAZZA ABATE CACCIOLA
Country	Italy
Postal Code	98035
City	GIARDINI NAXOS
Website	www.comune.giardini-naxos.me.it
Telephone	+39 09425780202, +39 3406029583

Organisation Type

Type of Organisation	Local Public body
Is your organisation a public body?	Yes
Is your organisation a non-profit?	Yes



Profile, Motivation and Experience

In this section, you are asked to present your organisation, its objectives and why you decided to apply for Quality Label. Please keep in mind that the European Solidarity Corps is open to many types of organisations. Some questions may seem obvious or unnecessary to you but it is important that you give clear and detailed answers so that the persons assessing your applications can understand the context and environment in which your organisation operates. Make sure to read the questions carefully and address all sub-questions. If some of them are not relevant for your organisation, say so explicitly.

Please briefly present your organisation. What are its aims, main activities and target groups? Please note that your answer will be published on the European Youth Portal. Please write your answer in English.

The municipality, as written in its Statute, pursues the inclusion of people with fewer opportunities, the protection of the environment, the improvement of the digital skills of the population through processes of digitalisation, the active participation of youth through volunteering and projects of participative democracy, the welcoming of migrants and refugees, the collaboration with schools. Some of the activities realised are:

- Project with schools and youth to promote environmental protection and valorisation;
- Sport activities finalised to the inclusion of refugees and people with fewer opportunities;
- Solidarity projects involving youth and social operators finalised to the care of elder and fragile people;
- Process of participatory budgeting and direct democracy;
- Youth activities through the town youth council;
- Training activities in the field of tourism;
- Organisation of cultural activities in collaboration with schools and public authorities such as the archeological park of Naxos;
- Learning activities in the field of digitalisation in order to give people the necessary know-how to compete in the job market.

Target Groups addressed by the municipality activities:

- Youth;
- Cultural associations;
- SMEs;
- Touristic organisations;
- Elderly people;
- Public authorities at a local, regional, national and international level;
- Opinion leaders;
- Environmental associations;
- Schools;
- Universities;
- Training Institutions.

What are the main topics addressed by the activities that you are planning to carry out?

- Fight against discrimination of marginalised young people
- Digital literacy, Information, constructive dialogue, fakenews
- Reception and integration of refugees and migrants



Why are you applying for Quality Label? Please describe the motivation of your organisation to participate in the European Solidarity Corps and how you will contribute to the programme's objectives of promoting solidarity and addressing societal challenges.

One of the most important commitment of the public administration of Giardini Naxos is to make young people protagonists in shaping the future of our community. Youth empowerment, active citizenship, social commitment, these values are crucial for our community in order to tackle the challenges ahead. In our view, the participation in the European Solidarity Corps can foster the pursuing of these goals. Hosting and supporting young people from all over Europe, valorising their energies, dreams, innovative ideas, can activate a virtuous emulating cycle for our local youth. Moreover, the municipality shares fully the principles on which the European Solidarity Corps are founded. Without solidarity there will not be a fair and resilient growth for our communities, we strongly believe in the mot "United in diversity". Only through cooperation and inclusion we can move towards a better future. The participation in the European Solidarity Corps could be also useful for the municipality in order to ameliorate its educational and training programmes. By hosting people for all over the continent we can open ourselves to new perspectives and methodologies to address the crucial issues ahead like the inclusion of people with fewer opportunity, the building of a resilient and protected natural environment, the digital revolution. Embracing the values and purposes of the European Solidarity Corps will be, in addition, the chance to reflect upon our concept of democracy, to stimulate active participation, especially in younger people, through innovative tools like open source platforms for participatory budgeting. The European Solidarity Corps can represent, also, the chance to wide our international network of contacts and for promoting our image and values across Europe.

Experience

What are the activities and experience of your organisation that are relevant to this application?

It is important to underline that the municipality of Giardini Naxos has a new administration elected the last October, in the middle of the pandemic crisis, and due to this circumstance the programme of activities developed by the municipality in the last ten years will be updated and ameliorated through the next months. These are the activities relevant for the issues addressed by the ESC:

- Projects of Universal Civil Service. Hopefully the next May, four projects of Universal Civil Service will start in our municipality. These projects will involve sixteen youngsters from different social and personal backgrounds involving them in the assistance to fragile people, in the protection of the environment, in the field of active citizenship, in the promotion of touristic identity of Giardini Naxos, in the valorisation of our cultural heritage. These youth will experience a true process of personal enrichment and empowerment through volunteering. The municipality aim at organising this type of projects regularly through the next years;
- Support to training institutions for the organisation of courses for youth people finalised to teach them high-quality knowhow in the sector of tourism. Our municipality, together with Taormina, is one of the most important touristic pole of the island. So, it is crucial to give youth the required knowledge to be competitive on the touristic labour market. Most of these activities are based on a learning by doing methodology according to the principles of informal learning education;
- Organisation of projects about inclusion of people with fewer opportunities, gender equality, solidarity, active citizenship through the municipality youth council that is ruled by local youth from 18 to 28 years old;
- Activities of participatory budgeting involving the local population and especially youth in deciding how and where to allocate a quote of the municipality budget. In the last procedure processed, this money were given to local schools for acquiring instruments aimed at the inclusion of disabled pupils;
- Organisation of sport activities and events aimed at including people with fewer opportunities and refugees hosted in a local religious institute;
- Realisation of the so-called "Borse Lavoro" projects aimed at including people with economical and educational obstacles through the realisation of public utility works;
- Projects of social assistance for disabled youth, both in schools and private homes.



Country Italy
 Postal Code 98035
 City GIARDINI NAXOS

Contact Person

Title Dott.
 Gender Male
 First Name Giuseppe
 Family Name Leotta
 Department Town Council
 Position Vice-President of Town Council
 Email pres.consiglio@comune.giardini-naxos.me.it
 Telephone +393406029583
 Preferred Contact Yes
 Same address as organisation Yes
 Address PIAZZA ABATE CACCIOLA
 Country Italy
 Postal Code 98035
 City GIARDINI NAXOS

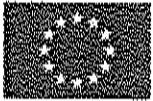
Hosting locations

Please provide information about all locations in which you wish to carry out activities, including the ones that have already been accredited through previous application forms

Main Location ID	Main Location name	Country	City
1	COMUNE GIARDINI NAXOS	Italy	GIARDINI NAXOS

Does your organisation plan to carry out activities for hosted volunteers in any additional location than the one above? No

Main Location ID 1
 Main Location name COMUNE GIARDINI NAXOS
 Address PIAZZA ABATE CACCIOLA
 City GIARDINI NAXOS



Country	Italy
Postal Code	98035
Contact Person	Dott. Giuseppe Leotta

How many volunteers can be hosted at any given time (during the same time) by this location?

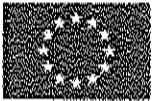
Volunteers in activities lasting up to 2 months	10
Volunteers in activities lasting 2 months and more	8
Volunteers in volunteering team activities	20



Quality and Support Measures

The purpose of this section is to assess your organisation's capacity to meet the programme standards in terms of practical arrangements and support offered to participants before, during and/or after the activities. Make sure to read the questions carefully and address all sub-questions. Please provide answers relevant to each type of activity that you selected, e.g. if you are planning to implement volunteering teams or individual volunteering, please provide answers that cover both types of activity. If you are applying as a supporting organisation and you intend to coordinate but not send or host participants, please specify this in the relevant fields.

Practical Arrangements

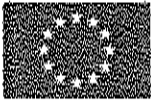


Please describe the practical arrangements for hosting volunteers on your premises, in your main location (e.g. adequate accommodation and meals, access to local transportation). Describe how you will ensure the minimum standards and justify if there are any deviations from these.

The municipality will set the following practical arrangements:

- Travel assistance will be provided for volunteers by a member of the staff who will be appointed for this specific issue. Volunteers will receive a detailed info-pack about how to reach Giardini Naxos in the fastest and safest way;
- Volunteers will be able to access to a mentoring path. One member of the staff will be appointed to be the mentor of the group of volunteers hosted in the municipality. The volunteers will receive clear information about the project activities, aims and structure, in particular about the tasks to be performed, accommodation, training and support. The mentor will be in charge of helping the volunteers in overcoming any arising obstacles like, for example, cultural barriers;
- The volunteers will be covered, throughout the voluntary service period, by the obligatory Erasmus+ volunteering group insurance plan set up by the European Commission. This coverage is only complementary to the mandatory coverage of the European Health Insurance Card (EHIC), which must be obtained prior to departure. In certain cases, when national rules deprive volunteers from coverage under EHIC for the duration of the placement, the municipality will provide full coverage. However, volunteers must provide proof that obtaining the EHIC in their case was not possible. The volunteer must read carefully the insurance-related information found online (the link to which can be found in a welcome letter that the municipality will send to the volunteers). The volunteers can request and will receive help from the municipality in obtaining a VISA, if required;
- The municipality will make sure that every activities to be carried out will comply with the prevention rules set for fighting against Covid-19 pandemic. The municipality will assist the volunteers in solving any arising problem linked to Covid-19 disease;
- An emergency number will be created for the volunteers in order to give them the chance to have proper support in case of emergencies of any kind;
- The Municipality will provide a volunteering diary to the hosted youth in order to make easier for them to fill their youthpass at the end of the project;

Moreover, the municipality owns several facilities that will use to provide to volunteers proper accommodation and logistical support. For the accommodation, the municipality will make available an apartment that was seized to organised crime and entrusted to the municipality itself. Eventually, the municipality will take into account the chance to set an agreement with one of the hotel operating in our territory to host the volunteers. The municipality will provide three meals a day for every volunteer in a public canteen or in a partner restaurant. For every activity linked to projects, the municipality will make available one room inside the local aggregation centre situated in the neighborhood of "Chianchitta" or inside the premises of the municipal library. These rooms will be useful for brainstorming activities, for sharing experiences activities or for any kind of project activities that the volunteer may have the need to develop. Eventually, according to the scopes of the project, the municipality will make available its sport facilities, in particular the football pitch in the neighborhood of "Calcarone" or the public gym in the neighborhood of "Mastrociccio". According to the type of project activity, the municipality will make available digital facilities like laptops, tablets or cloud storage services. For every activities linked to projects that may need transportation from a site to another, the municipality will make available its own means of transportation or it will provide free access to public transportation facilities. At the beginning of the project activities, the volunteers will receive a bike from the municipality that they will be able to use in order to move around the city and its surroundings throughout their stay in Giardini Naxos.



Which measures will you put in place to guarantee that:

- Volunteers are assigned clear and distinct roles in your organization during activities.
- Volunteers: do not replace traineeships and/or jobs; are not taking up essential tasks for the organisation's running operations; the activity is not part of the volunteers' regular studies or vocational training.

The involvement of volunteers should complement and supplement the work of paid staff. They should not displace paid staff or undercut their pay and conditions of service. These principles will represent the cornerstones of the municipality policy towards these issues. In order to prevent job substitution the municipality will promote and make sure that:

- Consult with trade unions, staff and the community on key principles for volunteer involvement. Through the consultation process, organisations will start to identify suitable roles for volunteers. Organisations can benefit from thinking about how volunteers could change the nature or improve the quality of services provided. For example, volunteers may bring new ideas and different skills to the organisation or help improve connections with the community;
- Create a volunteering policy, defining the procedure for creating new roles and solving problems. By creating a volunteer policy, the municipality will provide a framework for volunteer involvement. It will help in defining the role of volunteers within the organisation, and setting out how they can expect to be treated. The volunteer policy will draw together all the policies and procedures that affect volunteers, which may include: recruitment, diversity, induction and training, expenses, supervision and support, insurance, health and safety, confidentiality and problem solving. The volunteering policy will help to ensure that all volunteers will be treated equally and fairly;
- Agree roles and responsibilities of volunteers;
- Create opportunities for staff and volunteers to better understand each others' roles;
- Volunteers will not be solely responsible for the individual care of vulnerable persons (babies or children; ill, elderly or disabled people, etc.) on a day-to-day basis;
- Volunteers will not carry out routine tasks that would normally be carried out by paid employees. They will not carry out high-responsibility tasks alone or unsupervised.



How will you guarantee a safe living and working environment for the participants? What measures will you put in place to address problems and conflicts during the activities? If applicable, please provide details for each activity type.

One basic principle of risk prevention is that the volunteers must not act in any way that could put others or her/himself at risk of being injured. If a conflict situation arises, the volunteers will have to ask her/his mentor to facilitate communication between the volunteer and the local environment or Municipality staff. The mentor provide an independent and objective evaluation of the situation. If conflict arises between the volunteer and the mentor, the volunteer can ask to the municipality staff to get another person appointed as her/his mentor. In case of unforeseen expenses, the municipality will cover them with its own budget in order to make sure the correct development of the projects activities. The already mentioned emergency number will be at volunteers disposal for accessing to emergency services, for contacting embassies or consulates of their home countries, for providing all information about medicines, special diets, allergies of participants available, for collecting volunteers contact details of parents, family, foster home, social worker in case something happens to them, arrangin flexible travels in case one of them needs to return early to his/her homecountry.

The municipality will make sure:

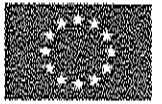
- To have sufficient staff:

With groups of young people a sufficient number of staff members is crucial. It happens quite often that someone needs individual guidance, especially in this new and challenging environment which ESC is. So, people need to be available. Having a sufficient number of staff involved in the projects activities will make possible to arrange timetables for them with people being responsible for several hours while others may have the time to relax.

- Clear agreements, especially on personal behaviour:

Different countries and different organisations may have different rules and regulations. The approach towards young people can differ a lot. It's important to be clear about that when preparing a project. Rules about simple things as smoking or drinking alcohol can be the reason for many problems during volunteering or traineeship experiences. It's not always possible to come to common rules. Sometimes you want to stick to the rules you have at home. In that case it's important to explain that to young people;

- Avoid dead moments to make volunteers constantly involved throughout their path of personal growth. In case of crisis or other unforeseen event may arise, the municipality will mitigate these risks by organising regular project meetings and procedures for online coordination with regular video calls and an online project environment that can ensure good communication and the ability to quickly react to external events to the partners involved in the projects activities. The municipality will make sure the chance to conduct the majority of project activities remotely if necessary as in case of pandemic restrictions.



How will you find and select the participants?

The Municipality will make sure to define and communicate clear selection criteria in accordance with the aims of the projects in order to be able to conduct a transparent selection process, so participants can fully understand and accept the outcomes of the process itself. The municipality will create, after the selection process, a "reserve list" in order to prevent the consequences of participants drop out prior to the project-start. Indeed, reduced numbers may mean reduced budgets. This may force to cut out activities, which may reduce the quality of the project itself. Openness and fairness will be the corner stones of the selection process.

To assure an open process of selection, the municipality will make sure that:

- The call for participants will be widely disseminated so that it could reach the knowledge of all those who are eligible and may benefit from the experience;
- The information is clear and transparent, and formulated in a way so that prospective participants get a precise picture of what relevance this has for them;
- The criteria for participation are clearly spelled out, including the desired profile of participants as well as contributions that could be required for participation (e.g. in terms of own payments, obligations to host participants on return visit, participation in preparation activities);
- The selection process will take into account inclusion and diversity by granting a quote of place to youth with fewer opportunity and disabled ones;
- The call is made in good time, so that there is time for prospective participants to reflect on the possibility and decide whether they will go for this.

To assure a fair process of selection, the municipality will make sure that:

- The selection is done according to the criteria and conditions outlined in the information material;
- Avoid any personal bias in the selection, for example by having a selection committee which also reflects perspectives other than municipality's. Therefore, for the sake of objectiveness and transparency, the application will be examined by two members of the municipality staff who will take their final decision jointly after a first evaluation. A third member of the staff will review and approve the final decision proposed by this first selection committee involving also someone from the sending organisation in the process.

The selection process for traineeship will follow, in particular, these principles:

- The traineeship is advertised through a variety of formal and informal channels;
- The vacancy notice specifies the conditions of traineeship (learning content, duration, compensation, social protection entitlements and validation);
- A quote of place will be reserved for trainee with fewer opportunity and for disabled people;
- The screening of applications is aligned to the provisions of labour, equality and diversity legislation.

Participant Support



How will you support the participants before departure? Please describe how you will provide assistance with practical arrangements (travel and visas, as applicable) and how you will organise pre-departure training.

Prior to departure, the volunteers will receive an Info-Kit (official language; Italian healthcare system; cost of living; weather/climate; culture etc.) and they will be adequately prepared by the municipality for the stay abroad, according to their needs and in line with the ESC guidelines and minimum quality standards.

The municipality is willing to provide online and in presence language courses as part of the project supporting and preparing activities before the departure of volunteers and throughout project activities in order for them to be able to understand and communicate at a basic level at the arrival (in particular, activation of the online platform; support to open a Duolingo account that could represent an useful tool). The courses will envisage a final language test taken just before the completion of the YouthPass, at the end of mobility. In addition, the municipality will support other forms of language training, free of charge for the volunteer. The training can be formal or informal and the format, duration and frequency will depend on the needs of the volunteers, their project tasks and the resources available to the organisation. Moreover, the municipality, in the beginning of the project activities will organize activities to understand place, surrounding, purpose of volunteers to get to know each other, understand support system and other dimension of the project.

At every projects approval, Municipality staff will open a Whatsapp group including a member of each organization involved, the volunteers and their mentors. In this way, the communication will be faster and the volunteers will already start to interact with the people they will work with, to get to know each other, and to actively participate in the management of the project.

The municipality will make sure that volunteers will read, together with the sending organizations, the Volunteering Agreement which the partners involved have agreed upon and they will be explained their rights and duties, and the rights and duties of the partners of the project.

The municipality will prepare an Activity Agreement to be carefully reading together with volunteers before signing. This way the participants will know what is expected from them and what to expect from their receiving organisation, therefore they will be more aware of the experience that they are about to make and of their role. The municipality will promote reflection about balance between service and learning/training, so that they will go through volunteering with clear, although flexible, goals.

Before arrival, the municipality will make sure that volunteers will already hold the numbers and emails of municipality staff, their accommodation address, safety numbers in Italy (in case something happens at the airport) and all the travel details will be coordinated with the involved organisations.

The volunteers will be able to see on a dedicated youtube channel set up by the municipality welcome videos prepared by local volunteers operating in local volunteering association showing the accomodation, the town, the culture of Giardini Naxos and explaining the activities to be carried out.

The Municipality will provide detailed info-packs to participants and specific ones for participants with fewer opportunities containing: Travel information like itinerary, means of transportation, time and place of departure, documentation to bring (passport, visa, tickets, etc.), name of accompanying person (if any); Programme in terms of timetable, venues, nature and purpose of activities, names of trainers and facilitators; Accommodation in terms of address, type of accommodation (youth hostel, hotel, family, shared flat, etc.), conditions of lodging (single, double rooms, bathroom, etc.), how to get there, accessibility, Wi-Fi access; Local transportation in terms of how to get to/from accommodation to venue for activities (e.g. placement enterprise, youth club); Meals in terms of what is included, what do participants need to provide themselves, how are dietary requirements covered; Health and safety in terms of emergency procedures and numbers, documentation to bring (e.g. European Health Insurance Card, details about insurance coverage); Money: what is covered, what do you need to bring (e.g. suggested amount for pocket money), indications of price levels in the host country (e.g. for public transportation).

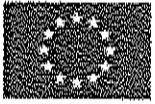


As a supporting organisation, what assistance are you planning to offer to volunteers during the activity? Please describe how you will offer personal support, training and guidance to your participants and the measures you will put in place to guarantee their safety and protection.

The municipality is willing to provide online language courses as part of the project supporting activities throughout project duration in order for them to be able to understand and communicate at a basic level (in particular, activation of the online platform; support to open a Duolingo account that could represent an useful tool). The courses will envisage a final language test taken just before the completion of the YouthPass, at the end of mobility. In addition, the municipality will support other forms of language training, free of charge for the volunteers. The training can be formal or informal and the format, duration and frequency will depend on the needs of the volunteers, their project tasks and the resources available to the organisation.

The municipality staff will cooperate with hosting organisations in order to assure that:

- Volunteers carry out their role to the best of their ability;
- Volunteers can understand more about the culture and ethos of the organisation that will host them;
- Avoid volunteers from feeling isolated, or even exploited, in their role;
- Volunteers cope with the demands of their role;
- Volunteers feel valued by their hosting and supporting organisations;
- Municipality staff will keep in touch with volunteers through online meetings, telephone conversation, emails;
- Volunteers will keep up to date with what is going on in the organisation, such as staff changes and future plans, so that they feel part of the team;
- Volunteers could have formal or informal online group meeting such as 'task meetings' or 'role meetings' to focus on specific issues, share ideas and generally discuss areas of interest;
- Volunteer activities are covered by appropriate insurance and have been risk assessed.



As a host organisation, what assistance are you planning to offer to volunteers during the activity? Please describe how you will offer personal support, training and guidance to your participants.

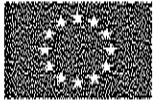
The municipality is willing to provide online and in presence language courses as part of the project supporting and welcoming activities throughout project duration in order for them to be able to understand and communicate at a basic level (in particular, activation of the online platform; support to open a Duolingo account that could represent an useful tool). The courses will envisage a final language test taken just before the completion of the YouthPass, at the end of mobility. In addition, the municipality will support other forms of language training, free of charge for the volunteers. The training can be formal or informal and the format, duration and frequency will depend on the needs of the volunteers, their project tasks and the resources available to the organisation. Moreover, the municipality, in the beginning of the project activities will organize activities to understand place, surrounding, purpose of volunteering, to get to know each other, understand support system and other dimension of the project. The municipality will also organise, periodically, intercultural nights and other useful moments to get volunteers know each other and with mentors and municipality staff. The goal will be to build a community between volunteers, staff members and local civil society based on solidarity, cooperation, mutual support.

The municipality will aim at valorising the commitment of the volunteers by utilising its official social media. The municipality staff will snap photos of implemented activities shouting them out on social media in order to let people showing some appreciation for the commitment of the volunteers.

The municipality will also use creative ways for rewarding volunteers for their effort. For example, it is possible to encourage volunteers to track their hours on the website "Reward Volunteers" to earn rewards for their service. By logging their time, volunteers can score prizes for themselves and win money for the nonprofit they serve.

Moreover the municipality will make sure that:

- Volunteers feel them welcome through a continuous personal approach;
- Volunteers will have a contact person to take any questions, issues or problems to when volunteering;
- Municipality staff will spend time alongside volunteers to get to know them and make them understand their role;
- Volunteers will be involved in peer support activities which involves volunteers supporting each other. This may be in pairs or small groups. An example of activity could be celebrations and informal social events where volunteers can have the opportunity to meet other volunteers for example, at Christmas or at the end of a project;
- Volunteers will be provided with a volunteer handbook. This will include volunteer policies and procedures, such as equality, health and safety and solving difficult situations;
- Volunteer activities are covered by appropriate insurance and have been risk assessed;
- Volunteers will have access to appropriate resources and materials needed to carry out their role effectively and safely. For example uniform, personal protective equipment and guidance on the safe use of equipment;
- A dedicated volunteering section on the organisation's website or intranet will be created;
- Celebration events, for example, Volunteers Week Award Ceremonies will be hold;
- Volunteers are aware that have the right to have time off for holidays, emergencies, illness, job interviews and compassionate leave.



What support will you offer to participants when they return to their country? If applicable, please provide details for each activity type.

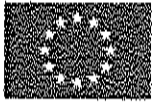
When international volunteers return home it can be as if they no longer belong anywhere. They experience a significant disconnect between the reality of their home country and their nostalgic memories. This kind of mismatch frequently feeds stress, dissatisfaction and conflict. The volunteers changed, but the situation at home also changed.

In order to help Volunteers to go back home smoothly, and to make a good use of their experience abroad, we'll work together with involved partners, to avoid reverse culture shock and to help the volunteers to move their next steps in life, and to make sure that the volunteers will reflect on 3 main points: 1-Home has changed. 2-You have changed. 3-You have adapted to another culture and now you must readapt.

Together with partners, the municipality will prepare at the end of each project a specific return-training where the volunteers will use the Youthpass and the Volunteering diary as tools of reflection, to start thinking which kind of path they want to follow in the future. The training will be based on non formal education methods and will use tools as the SWOT analysis, Back to the future and especially the GROW model, which is ideal to set goals and decide how to reach them. So, after returning home, the volunteers will be followed for at least one afternoon return-training by a staff member of the municipality. The municipality will ask volunteers to write and send a report with photos through a google form at the end of the activities. Digital tools used during project activities such as whatsapp group will be left open.

The municipality will also set specific supporting programmes for people with fewer opportunities such as NEET or people facing economical or cultural barriers. The municipality staff will stimulate a self-evaluation about the positive impact of volunteering activities in developing crucial skills necessary to overcome these barriers. Indeed, the activities that the municipality is willing to implement are finalised in developing resilience, flexibility, team-working, communication, self-esteem. The municipality will also provide job orientation helping volunteers with fewer opportunities to understand what are their real attitudes and inclinations to be spenden in the job market.

Learning and Development



Please describe the measures you will put in place to embed a quality learning process for the participants, with reference to specific skills and/or competences you expect participants to develop in the activities run by your organisation. Please provide details about the role of the mentor in the learning process and how the participants will be supported in organising their reflection, identification and documentation of the learning outcomes acquired, including through EU (Youthpass, Europass) or national validation tools. Your answer should be adapted to the role(s) you are applying for.

Involving volunteers throughout the projects activities, goals and aims will be a cornerstone of the municipality methodology. For example, by asking participants to share their experiences with the training topic. The methodology applied will be based on non formal and informal education (mainly learning by doing as the staff and the volunteers will actively participate in the preparation and implementation of the activities, including the personal projects of the volunteers). In order to do so, during the whole projects activities, the municipality will work on the development of the 'learning to learn' skill by inviting the volunteers to reflect on their way of learning and learning outcomes. In this way, they will be able to have feedback on the activities carried out, eventually change them or modify them according to their interests and learning goals.

The learning outcomes will be made explicit to the volunteers in the infopack, activity agreement and in person during the first mentoring meetings. The municipality, through mentoring and supporting activities will aim at building and strengthening the self-esteem of the hosted people which is crucial in order to have motivated and dedicated people throughout projects activities.

The municipality strongly believes that these projects are planned and carried out by people for people, their objective is to contribute to the personal and professional development of individuals, and the impact of these projects is on people.

Moreover, the approach of the municipality at the supporting and monitoring processes will be based on "The European Quality Charter for Mobility". And in particular on:

- Providing information and guidance in a clear and transparent way (e.g. every candidate should have access to clear and reliable sources of information and guidance on mobility, to the conditions in which it can be taken up, to a detailed description of the roles and responsibilities of sending and hosting organizations);
- The drawing of a learning plan that must contains: the objectives of mobility, the expected outcomes, the means of achieving them, the activities to carry out, the evaluation procedures, the reintegration issues;
- Tailored and personalized path for every volunteer (e.g. personal learning pathways, motivation and expectation of participants). During the volunteering, the activities will be monitored by periodically administering questionnaires. These instruments are relevant to collect info and elaborate the quantitative and qualitative data in order to have an overview of the progress of the learning experience for each participant;
- Recognition of the learning outcomes: The learning plan will mention the type of assistance provided regarding recognition and certification procedures, a youthpass will be filled through a collaborative methodology between the volunteers and the municipality staff;
- Reintegration and Evaluation: when coming back to their Country, participants will receive guidance on how to make use of the competences acquired during their volunteering and they will be provided with assistance regarding recognition and certification procedures in their home countries.

The municipality will appoint a minimum of two mentors to support volunteers throughout the activities. Mentors will be in charge of helping the volunteers in overcoming any arising obstacles like, for example, cultural barriers. Mentors will help the volunteers to get integrated within the municipality staff and in the local community. Mentors will also help the volunteers with administrative issues, if necessary. With the help of the mentors the municipality expect to guide volunteers in developing crucial skills and attitudes such as:

- Team-working;
- Flexibility;
- Empathy;
- Political and social awareness;



- Solidarity;
- Deal with pressure;
- Resilience.

If applicable, please also describe any additional services that you may offer such as assistance for drawing up CVs and/or job descriptions, preparation for job interviews, career advice, post-placement assistance and guidance.

The Municipality envisages the following additional services/initiatives:

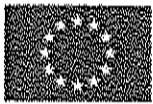
- Welcome videos will be prepared by partner SMEs and training institutions to show the working context of the region, the know-how to be acquired by them and the possible job opportunities at the end of the volunteering;
- The economy of our community is mainly based on tourism. We have in our territory lot of international accommodation structures and several training agencies in the field of tourism. The municipality is collaborating with several of them on a day-to-day basis. The municipality will organise with the help of these training institutions orientation sessions for the volunteers who would like to start a job in this sector. Giardini Naxos, together with Taormina, is one of the most important touristic pole of the region and the accommodation structures have always a desperate need of quality human resources in order to ameliorate the level of their touristic offer;
- The municipality territory it is also rich in ancient traditions such as the art of working with iron or wood. The municipality will also organise training sessions with the masters of traditional arts in order to let volunteers to know these particular jobs and eventually start a career in this sector which is a niche one.

Inclusion

The European Solidarity Corps aims to promote social inclusion by facilitating access to its opportunities to all young people. In this section you are asked to describe how you are planning to engage and involve participants with fewer opportunities and your approach to diversity. Please refer to the European Solidarity Corps Guide for more information on young people with fewer opportunities and the measures available to increase their participation in the programme.

Do you have any experience and/or expertise in working with young people with fewer opportunities;

Yes



Please describe:

- your competence and track record in working with people with fewer opportunities;
- the measures you will put in place to diminish barriers and cater for the specific needs of the participants with fewer opportunities. Please explain how you intend to reach out to and select them and/or how you will support their participation (identification of individual needs, special activity plans, accompanying person, reinforced mentorship, physical environment suitable for young people with physical, sensory or other disabilities, adapted methods and material, sensitisation of team members etc.);
- if applicable, how you are planning to work with partner organisations that promote inclusion and/or work with young people with fewer opportunities.

The municipality through its social services has always dealt with people with fewer opportunities. In our territory there are a lot of barriers and difficulties faced by our local community. We help on a day to day basis people with physical disabilities or mental illnesses, people with economic difficulties, people facing cultural barriers. The municipality offers to these people economic support through social projects, home assistance for people with disabilities, psychological support.

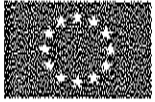
Moreover, the municipality strongly believes in the principle of subsidiarity stated even in the Italian Constitution Chart. That is to say the active involvement of non-profit organisations operating in our territory to help people with fewer opportunities. The Department of Social Services is collaborating with associations such as "Associazione Cattolica", "Cittadinanza Attiva", "UNICEF" and many other social entities on a day-to-day basis supporting them financially and building with them social projects to help people with fewer opportunities. In particular, the municipality is also collaborating with a religious institute, "Le figlie del Divino Zelo", that hosts unaccompanied foreign minors coming from Northern Africa or Bangladesh in order to design for them personal integration path in the local community.

With specific regards for people with fewer opportunities participating in ESC activities, the municipality will appoint a minimum of two staff members of the social services for helping them. The municipality staff will write individual educational plans in order to identify the goal that these people have to reach and the skills that they should develop throughout their volunteering experience. The municipality staff will also offer a reinforced mentorship for these people and in particular psychological and orientation support if necessary in order to build a mutual trust. The methodology used will be informal and uninformal. For example using plays like a special version of the "treasure hunt" in order for people with fewer opportunities to get to know local community, their own problems, interest and needs. The municipality will also involve young people-peers building collaboration ties with local volunteering associations or involving local youth that have been already participated in projects designed by the municipality. This is why young people are interested to meet other young people, ESC volunteers or local volunteers could be the best "tool" to attract young people. For people with fewer opportunities experiencing volunteering it is a great learning opportunity to be involved in peering activities, for example by participating in a small promotion event for meeting new young people. The social services of the municipality will also be in charge of identifying objective criteria for carrying out a fair and transparent selection process of people with fewer opportunities.

What kind of capacity, infrastructure and/or resources does your organisation have in order to accommodate and support young people facing barriers to participation?

A physical environment suitable for young people with physical, sensory or other disabilities (such as wheelchair access and similar).

Yes



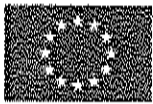
Please describe briefly, and in English, the measures put in place to diminish physical barriers.

The municipality will diminish the physical barriers by putting in place the following measures:

- Flexibility, in terms of timetable, around breaks, start/finish times, or shift patterns;
- Providing information material about the facilities put in place to make easier for disabled people to participate in the projects activities and to access to physical environments;
- Appointing one member of the municipality social services to follow the disabled person throughout project activities and spare time;
- Providing aids and equipment (e.g. wheelchair), or specialist computer software;
- Making changes to the physical environments (e.g. building ramps) to help participants in accessing to physical environments;
- Appointing one member of the staff to provide free transportation with municipality's means to participants throughout project activities.

Additional pre-departure preparations, mentoring, additional support for learning process and validation of learning outcomes, or other support suitable for young people facing obstacles to participation.

No



Standard Activities

This section applies to:

- organisations who are applying for host role
- organisations who already hold a Quality Label for host organisations awarded under the previous European Solidarity Corps programme

In this section you are asked to describe the standard activities that you are planning to carry out for the duration of your Quality Label. Standard activities can be defined by relating to the organisation's aims, main activities and target groups. They should be described by listing typical tasks that the participants would carry out.

Activity ID	Activity name
1	YOUth participation
2	Environment
3	Environment 2
4	Social Inclusion
5	Social inclusion - Music
6	Solidarity

Activity ID	1
Activity name	YOUth participation
Activity type	Individual Volunteering

Location of activity

COMUNE GIARDINI NAXOS

Please describe the activity and its context. How does it relate to solidarity and the European Solidarity Corps principles? What is the European added value of the activity?

European youth are often unaware or worst indifferent towards the EU functioning and towards the opportunities coming from the European Institutions that can really realise strategic changes from an economic and social perspective, especially in the most backward territories. It is important to make youngsters the most important factor for changing in our territories. In order to do so, it is crucial to make them understand that their contribute could be determinant in shaping the EU policies and how their contribute can influence the actions of policy-makers. Through informal learning methodologies, it is important to make youngsters aware of the procedures of an healthy democracy because to have a new generation aware and active towards the global challenges that EU must face would be determinant in realising that green and digital transition that everyone hopes to become real in the next decades.



How have you identified the need for this activity? What are the societal challenges that you are planning to address?

The need for this activity is the result of the day-to-day activity of the municipality. Our territory and our region has an astonishing percentage of Neets. Most of them are as well indifferent towards civic and social engagement. This is a worrying threat for the health of our democratic institutions. Unaware youth could be easily influenced by destructive and populist rhetoric and can also determine a short circuit in political and democratic leadership turnover. Moreover, to have a generation who do not understand the importance of being European and the importance of acting together in order to win the actual global challenges can seriously harm the process of European integration and the long-term strategy of the Community institutions.

What are the tasks that the participants will typically carry out? What will be their role and how will they be involved in the activities?

Participation in debates with policy-makers - In order to fully understand how EU works and how it is important for the economic and social growth of local communities, it is crucial to envisage moments of direct confrontation with policy-makers in order to give people the chance to ask questions, give suggestions, make some positive critics about EU strategies and functioning. Within the debates will be envisaged the participation of policy-makers at all levels because very often the implementation of the EU policies directly involve national, regional and local policy-makers.

Participation in seminars and debates in the schools of the territory organised by the volunteers- Another important issue to address is the one related to the extent to which schools talk about the European Union and its institutions. Volunteers will organise seminars, debates and also role-playing games with young students in order to make them aware about the EU institutions and their importance for the process of social integration.

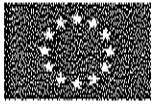
Surveys with the local population - Another ordinary activity will be the one related to the elaboration and spreading of surveys about the EU and the most common opinions that people, especially youngsters, have about it and its institutions. This activity will be important to detect the most spread "common places" within local communities and in order to elaborate successful communication strategies finalised in making people understand how things really are about EU.

Organisation of activities in collaboration with youth local council - Another important aspect of this activity will be the one related in involving youth local institutions in a strategy finalised in making youth aware about EU functioning and its importance. Youth local institutions can represent a useful sounding board for reaching youth population through the volunteering period.

How will the participants benefit from taking part in the activity?

The participants within the envisaged activities will benefit from them in the following ways:

- They will be empowered with new means for influencing the activity of policy-makers being able to make their voice listened from institutions;
- They will be more aware about the importance of EU institutions for the development of their territories;
- They will have the means to detect fake news about EU role strengthening their sense of belonging respect an European identity.



How will the activity benefit the target groups and/or the local community and the organisations involved? If applicable, please also explain how you are planning to limit or prevent unintended negative effects of the activities and how you will comply with the 'do no harm principle'.

The activity will benefit the local community in the extent that youth will be more active and keen in taking part in its social and civic life. To have a proactive youth generation is crucial in order to have a political leadership turnover and to build a new european generation who could actively support the process of European integration and the EU long-term strategy for green and digital transition. Learning institutions can enrich their education programme including activities focused on EU institutions and their impact on local development. Local associations will be more aware about EU opportunities and how to profit for them.

Activity ID	2
Activity name	Environment
Activity type	Volunteering Teams

Location of activity
COMUNE GIARDINI NAXOS

Please describe the activity and its context. How does it relate to solidarity and the European Solidarity Corps principles? What is the European added value of the activity?

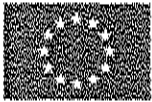
The territory in which the municipality is located is a fragile one. It suffers from hydrogeological instability, beach erosion, risk of fire and floods. Promoting environmental sustainability is crucial in order to preserve the territory and its population. This activity is focused on environmental protection and especially on the protection of the arboreal flora. The municipality of Giardini Naxos has a rich variety of trees, some of them are more than one-thousand years old. The idea is to catalog the arboreal flora through an online georeferenced system in order to give citizens the chance to know in each moment what exemplaries are there on municipality territory, where they are and how to protect and preserve them. The municipality has already a georeferenced system called "Geoportale" used for urbanistic issues that could be implemented with new functions and it could be replicated in other European towns suffer from the same problems.

How have you identified the need for this activity? What are the societal challenges that you are planning to address?

The municipality long-term strategy is focused on environmental protection and valorisation. The municipality identified the need of cataloging and preserving the arboreal flora in its day-to-day activity and through various debate with environmental associations as "Legambiente". Preserving the arboreal flora is very important in order to maintain a solid territory and preventing landslides in areas with high population density. Moreover, by valorising and extending green spaces the municipality can create safe and amusing environment for the local population to bring children, play and find a little bit of relief in the hottest days of summer. In addition, preserving the arboreal flora represents a little but dutiful contribution to global challenges like global warming.

What are the tasks that the participants will typically carry out? What will be their role and how will they be involved in the activities?

Participants will act on the municipality territory in collaboration with environmental associations like "Legambiente" and with the "green council", a local institution dealing about preserving and valorising green spaces. They will help in cataloging the most important exemplaries of the arboreal flora located in our territory. They will collaborate in updating all the information in the georeferenced system. They will become more aware of this instrument and about how they can contribute in signaling any hostile actions towards the arboreal flora. In addition, the volunteers will organise awareness campaigns addressed to citizenship about the environmental issues related to this theme.



How will the participants benefit from taking part in the activity?

Participants will gain new information and new tools in order to preserve the arboreal flora that can be replicated in other territories. They will develop crucial soft skills such as team working, leadership, flexibility, IT skills. At the end of the activity they will be more aware of environmental issues like global warming and they can be sensitizing agents towards the community.

How will the activity benefit the target groups and/or the local community and the organisations involved? If applicable, please also explain how you are planning to limit or prevent unintended negative effects of the activities and how you will comply with the 'do no harm principle'.

At the end of the activity, our local community will have a new, crucial, tool in order to preserve the arboreal flora. It will be an easily accessible tool that can boost interaction with citizens on a very important environmental theme. Through this new tool the municipality can better design its long-term policy about green spaces and it will be able to offer to citizens more comfortable, useful and protected green environments. Target groups such environmental associations can profit from a valid help in order to reach their goals and they can interact with international volunteers bringing different perspectives and know-how.

Activity ID	3
Activity name	Environment 2
Activity type	Individual Volunteering

Location of activity

COMUNE GIARDINI NAXOS

Please describe the activity and its context. How does it relate to solidarity and the European Solidarity Corps principles? What is the European added value of the activity?

The municipality is one of the most important touristic pole of the region. As such, its territory is constantly exposed, especially during summer, to the negative externalities produced by tourism. In particular our beaches suffer from plastic pollution and waste abandonment. This behaviour is endangering the quality of our sea and its fauna with side effects directly suffered from local population. The municipality has envisaged some policy actions to address this issue like the implementation of a tap water dispenser in order to reduce the volumes of plastic used. Nevertheless, it is necessary a change of pace to positively impact on this dimension. Plastic pollution is, unfortunately, an issue that is common all over Europe. Each member state or public body must contribute in addressing this phenomenon.

How have you identified the need for this activity? What are the societal challenges that you are planning to address?

Unfortunately, the recent reports on plastic production and pollution on our territory made by the company that deals with the collection and disposal of waste are worrying. Even the reports from environmental associations like "Legambiente" on this issue on our territory are really bad. All the empirical evidences suggest the urgency to impact effectively on this phenomenon. Reducing the extension of plastic pollution is crucial in order to have cleaner beaches and sea and in order to educate communities in doing recycling and in using tools with long-term obsolescence or always reusable.



What are the tasks that the participants will typically carry out? What will be their role and how will they be involved in the activities?

Participants will:

- Take part in scuba diving activities with experienced and qualified personnel in order to monitor the effect of plastic pollution on the seabed and marine fauna. They will also take part in scuba diving sessions finalised in removing plastic waste from seabed;
- Being involved in awareness campaigns on the importance to reduce the consume of plastic and to do not abandon plastic waste in the marine environment. This campaign will be also finalised in persuading bars and restaurants in using systems like dispensers on tap and returnable vacuum because in summertime this kind of locals represent the most important contributors in polluting the environment with plastic;
- Being involved in debates and activities in schools in order to make them aware of this issue with non-formal methodologies;
- Being involved in flash mobs in beaches during summertime in order to raise awareness in tourists about this phenomenon.

How will the participants benefit from taking part in the activity?

Participants will gain innovative know-how in order to challenge a global issue like plastic pollution. They will develop soft skills such team working, flexibility, leadership. They will develop a network of contacts with environmental associations and through collaboration they can develop useful methodologies to be applied in order to protect the natural environment of the community.

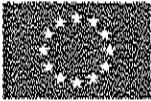
How will the activity benefit the target groups and/or the local community and the organisations involved? If applicable, please also explain how you are planning to limit or prevent unintended negative effects of the activities and how you will comply with the 'do no harm principle'.

The municipality will benefit from a raise of awareness about plastic pollution. As a touristic pole, to have natural environment cleaned and protected is crucial not only from an environmental perspective, which is the most important one, but also from a touristic perspective because the municipality can offer safer and cleaner environments to its guests. The implementation of this activity can also contribute in strenghtening the long-term strategy of the municipality finalised in designing and applying a "zero-waste" system for managin waste.

Activity

Activity ID	4
Activity name	Social Inclusion
Activity type	Individual Volunteering

Location of activity
COMUNE GIARDINI NAXOS



Please describe the activity and its context. How does it relate to solidarity and the European Solidarity Corps principles? What is the European added value of the activity?

The community of Giardini Naxos has always shown particular attention to issues relating to reception and inclusion. Migration represents one of the most difficult issue for the EU in actual circumstances. The challenge today is related to make socio-economic conditions better in the countries from which migrants depart and establish an effective system of welcoming and integration for them. In our municipality is active from several years a welcoming centre for unaccompanied foreign minors coming from countries such Egypt, Morocco, Tunisia, Bangladesh. This activity is related to improve the integration activities towards this fragile people offering them an effective and successful integration path. The new methodologies developed and the experience gathered from volunteers can represent a best practice to be replicated in other European territories that practice daily activities related to inclusion and integration.

How have you identified the need for this activity? What are the societal challenges that you are planning to address?

As a public local body, the social services of our municipality are directly involved in each activities related to inclusion and integration of fragile people like, in this case, unaccompanied foreign minors. The municipallty is helping daily the centre that deals with this issue. Nevertheless there is still a percentage of minors who run away before completing the administrative processes related to the issue of residence permit risking this way to end up in disreputable hands or to become ghosts with no rights. In addition, there is still the need to find more effective way to design a successful methodology that let these youth to be really integrated in our local community.

What are the tasks that the participants will typically carry out? What will be their role and how will they be involved in the activities?

Participants will be in close daily contact with young migrants. They will participate in the effective and informal educational and inclusive methodologies designed throughout the activity to be used in the integration path of young migrants. They will help in tutoring them in their daily life in Giardini Naxos. They will stimulate migrants in learning fastly and effectively the italian language. They will help migrants in doing sports, performing arts, get in touch with local associations and local youth giving them an effective emotional support.

How will the participants benefit from taking part in the activity?

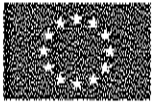
Participants will be in contact with very different cultural perspectives. They will develop personal skills like respect for the others, solidarity, inclusive mind-set, team-working. They will also expand their network of contacts and they will develop new methodologies and best practices that can be helpful in dealing with diversity and inclusion.

How will the activity benefit the target groups and/or the local community and the organisations involved? If applicable, please also explain how you are planning to limit or prevent unintended negative effects of the activities and how you will comply with the 'do no harm principle'.

By designing and implementing new and more effective educational and inclusive methodologies for these migrants, the entire community will have benefits. Migrants will be more integrated and people will be more willing to love them and welcome them into our social fabric. If they will follow an effective integrational path, they can learn jobs and contribute to economic and social development of our community. The schools that will be attended by these unaccompanied foreign minors will have a valid partner in carrying out their educational mission. The social services of our municipality will have as well a valid ally.



Activity ID	5
Activity name	Social inclusion - Music
Activity type	Volunteering Teams



Location of activity

COMUNE GIARDINI NAXOS

Please describe the activity and its context. How does it relate to solidarity and the European Solidarity Corps principles? What is the European added value of the activity?

To find effective means for boosting social inclusion in our community represents not an easy task. The concept behind this activity is that music, thanks to its universal language, can represent an useful tool to reach the inclusion of fragile segments of our populations like, for example, people with disabilities. In our community there is a beautiful reality represented by the musical band "Carmelo Puglia" which for years has been spending on the territory for initiatives with a high social value. The idea is to establish a network with other European bands in order to develop methodologies that could be useful for including people through the practice and learning of music. This concept is on the same level of the one that led to the design of the "Sport4all" strategy.

How have you identified the need for this activity? What are the societal challenges that you are planning to address?

Our Municipality has a constant dialogue with cultural, sport, music associations etc. Through this daily exchange of perspectives and opinions the idea of using music as a tool for social inclusion was born. Since the official settlement of this new administration, we have always looked for informal instruments to carry out activities that can lead to an effective social inclusion for fragile people. The municipality has invested a lot of resources in sport and culture as effective tool for social inclusion. The belief is that also music can represent a valid instrument for such a scope.

What are the tasks that the participants will typically carry out? What will be their role and how will they be involved in the activities?

Participants will contribute in designing the teaching methodology developed by C. Puglia musical band. It will be an effective methodology that, through the practice and teaching of music, can lead to social inclusion of fragile people like the ones with disabilities. People from the identified target groups will be involved in music sessions in which they will be followed and tutored by volunteers. At the end of the activity a concert must be prepared to be performed for the community of Giardini Naxos. Another tool that will be used during the activities will be Music Therapy. Music therapy is a discipline based on the use of music as an educational, rehabilitative or therapeutic tool. Music therapy is intended as listening and performing sounds and melodies that can act on moods and emotions, by virtue of their relaxing or stimulating properties. This practice is also used as a complementary therapy, in various pathological and paraphysiological conditions. Music therapy can improve the health of those who practice it on different levels. In fact, the musical experience can influence many areas, such as cognitive functions, motor skills, emotional development, social skills and quality of life.

How will the participants benefit from taking part in the activity?

It is proven that action and experimentation, especially in the artistic field, favor sensory education, becoming the prerequisite for the development of intelligence and for the manifestation of one's own irrational individual potential. The study of art as a culture and as an expression develops the intellect in various aspects, many of which are linked to several soft skills:

cognitive aspect → problem solving ability, to elaborate a multiple perspective, to observe and interpret reality, and to think "with" and "through" materials;

emotional aspect → art encourages creativity and self-expression, the development of one's communication skills, the experimentation of different possible sensations;

social aspect → elaboration of "qualitative" opinions on human and not just "quantitative" relationships, development of socio-emotional skills.



How will the activity benefit the target groups and/or the local community and the organisations involved? If applicable, please also explain how you are planning to limit or prevent unintended negative effects of the activities and how you will comply with the 'do no harm principle'.

Music is a panacea for health, and has an enormous therapeutic power that ranges between the most disparate diseases: it helps against mood disorders, mental discomfort, depression and a variety of clinical syndromes such as reading deficits and learning, autism, dementia and neurodegenerative diseases. Music stimulates inner awareness, increases our well-being and improves our mood; it affects heart rate, blood pressure, breathing, the level of some hormones, especially stress, and endorphins. Music gives the listener the opportunity to express and perceive their emotions, to show or communicate their feelings or moods through non-verbal language. For example, in the case of people with autism, music allows the outside world to communicate with them, favoring the initiation of a process of openness. In the end, the practice of music as a tool for integration can also assolve to various positive scopes. The community will be involved and it will benefit from the performing of this activity. The music and cultural associations will have the chance to expand their network of contacts and ameliorate their expertise.



Activity ID	6
Activity name	Solidarity
Activity type	Individual Volunteering

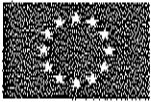
Location of activity
COMUNE GIARDINI NAXOS

Please describe the activity and its context. How does it relate to solidarity and the European Solidarity Corps principles? What is the European added value of the activity?

The southern part of Italy represents a territory in which social and economical deprivation are on the top of the agenda as for several southern regions in Europe. Even in Giardini Naxos, the social services of the municipality are on the frontline in order to help people who suffer from economic and social deprivation in being more self-sufficient and in getting out from their situation. Nevertheless, there is the necessity to be more effective in turning this kind of people in a resource from our community through a path that must not rely on simple welfarism. To reflect upon this perspective is important not only on a local basis but for the european welfare system in order to find tools that could be really helpful for this people in order to get out from their conditions.

How have you identified the need for this activity? What are the societal challenges that you are planning to address?

Through the daily works of our social services emerges that people who rely on the municipality assistance tend to have great difficulty in getting out of social safety nets and becoming fully independent for their reintegration into society in a condition of self-sufficiency. So the idea is to develop new methodologies of assistance for these people focused on self-sufficiency. A social service works if they manage to provide people in difficulty with a solid and lasting perspective, give them a professional horizon, insert them in life-long learning perspective. In the end, the volunteers through this activity must design a new methodology that could be useful in addressing this need.



What are the tasks that the participants will typically carry out? What will be their role and how will they be involved in the activities?

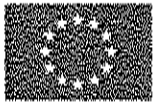
Participants will be at the centre of formative and support activities designed together with the social services of the Municipality. Typical activities could be stage or job shadowing in collaboration with local enterprises. Another typical activities will be represented by formative courses designed for developing soft skills and quality know-how. Session of psychological support through informal means will be also envisaged to boost self-confidence of participants.

How will the participants benefit from taking part in the activity?

The participants who will take part in this activity will develop skills and know-how that will be determinant in putting them out of their deprived condition. Volunteers will make sure that beneficiaries will receive not only "material aid" but most of all a formative support and a constant tutoring activity tailored on their needs and frailties.

How will the activity benefit the target groups and/or the local community and the organisations involved? If applicable, please also explain how you are planning to limit or prevent unintended negative effects of the activities and how you will comply with the 'do no harm principle'.

The municipality of Giardini Naxos spends every year something like 300.000 euros for social services needs. One of the reason according which the stake of this expenses for our community remains incredibly high is the incapacity of the help given to make people self-sufficient. Having people suffering from social and economic deprivation with the concrete chance to step out from their social condition represents an important opportunity for the whole community to have more proactive people and to reduce expenses in social services in order to be able to use these resources in other crucial fields.



Organisational Capacity

In this section you need to demonstrate that you have the necessary professional competences and qualifications to implement solidarity activities of high quality. Please answer the questions according to the role that you are applying for e.g: if you are applying for volunteering host and supporting roles, please provide answers that will allow the assessors to judge your capacity to play both roles.

Please describe your organisation's ability to manage all practical and logistical matters of the activities. What resources will you allocate to each activity in order to ensure successful implementation? How will you ensure that the staff have the necessary competences to carry out their tasks?

As a local public body, the municipality of Giardini Naxos has a wide range of profiles within its staff members. The municipality, in its day-to-day activity, is managing a lot of projects and ordinary tasks requiring different competencies such as:

- Financial reporting and management skills;
- Technical design and engineering skills;
- Ability to deal with pressure;
- Digital and IT skills;
- Problem solving attitude;
- Capacity of working in team;
- Flexibility.

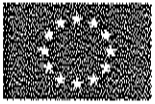
The municipality will set a management plan assigning to each activity the human resource with the required competencies on the base of the type of the activity to be implemented. A crucial role will be played by the mentors who will be staff members from the Social Services Office. If some of the project activities will need specific training, the municipality will organise training sessions with appropriate trainers. In addition, the municipality administration will support its staff members appointing the following people to follow every activities linked to ESC:

Dott. Giuseppe Leotta - He has a good experience in EU projects, both as participant and as project manager. He has work also on projects from different strands and programmes as Europe For Citizens and Erasmus+. Indeed, He has managed and coordinated the role of the cultural association "Idee In Movimento" in several Erasmus+ projects. In addition, he has a wide experience in organizing, coordinating and creating sport, cultural or social events involving youth thanks to his social commitment in our province. He has developed a good network of contacts, on a local level and on an international level in the field of youth associations, training institutions and public bodies. He has a bachelor degree in Political Science and International Relation and a Master Degree in Global Politics and EU-MED Relations. He is Vice-President of the town council and he deals with EU policies within the municipality administration.

Ing. Antonio Spadaro - He has a Master Degree in engineering and has worked within this sector for many years. Antonio has a good knowledge of youth policies through sport. He has been, for many years, in the board of sports clubs dealing with basketball and he had also covered important roles within the Italian basketball federation at a regional level. Antonio is actually the councilor for youth policies within the new administration of the municipality.

Dott. Daniele Saglimbeni - He has a bachelor degree in Public Administration, Daniele is also member of a musical association and he is expert in educational methods through music, especially for young people. He has excellent digital skills that could be useful in setting efficient and fast organisational processes. He has been Vice-President of the local youth council and has good ties with the local youth communities. Actually Daniele is member of the town council and he deals with digitalisation within the actual municipality administration.

Dott.ssa Ariana Talio - She has a Master degree in arts. Ariana has a good experience in training and educational methods through traditional arts and craft like, for example, tailoring, theatre, hand-making of theatrical costumes, poetry and wood processing. She is actually councilor for social policies, culture and tourism within the new administration of the municipality. Ariana has developed several projects for the inclusion of young people through the realisation of public utilities works. She has also organised and projected several cultural events or programmes.



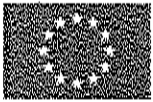
Please present your organisation's approach towards partnership building. How will you choose your partners and how will you ensure good cooperation?

The municipality strongly believes in the principle of subsidiarity stated in the Italian Constitution. Cooperation with NGOs, civil society, no-profit organisations is crucial to be able to reach the goals and fulfil the aims of the municipality. During the decades, the municipality of Giardini Naxos has cooperated with all of this kind of interlocutors realising projects and events in the fields of inclusion through sport, social assistance to the most fragiles segments of the local population, recreational and integration activities for the elderly, inclusion of migrants, environmental protection, art and cultural events. About ESC projects, the municipality will set the following measures about partnership building:

- The municipality will use tools as SALTO, forums, Facebook groups and every useful web channel to publicise its project proposals and for each of them it will prepare a google form to be filled by possible partners in order to evaluate the experience, the organisational capacity, the ideas for improvement compared to the original proposal and be able to select the most suitable partners for each proposal;
- The municipality will use several communication channels like emails, whatsapp groups, web conferences in order to keep a constant dialogue between partners and be able to prevent eventual conflicts that may impact negatively on the implementation of the projects. The communication tools will aim at keeping people informed about what is going on in every moment, establishing trust, promoting a more friendly and satisfying working relationship, avoiding conflicts;
- The municipality will appoint a specific profile inside the administration in order to manage the dialogue with partners and to offer them a sure point of reference;
- The municipality will set a collaborative model of cooperation based on sharing decision-making process and responsibility with each partner making sure that each partner will have particular roles and responsibilities, is accountable to the other, contributes resources, surrenders some measure of its autonomy. The decision making process will be based on consensus and mutual agreement.

How will you ensure continuity of the activities in case of important changes in management or staff?

The risk that in local public body may arise important changes in the management or staff is extremely low. This is because every member of the staff is linked to the municipality by a permanent contract. Moreover, every year the municipality prepare the so-called "three-year plan of staff needs" in which every need about staff is expected and contemplated and in which are designed the measures to be implemented in order to prevent negative impacts on the organisational capacity of the municipality. In any case, in selecting the staff to be appointed for ESC activities, the municipality will also identify their substitutes who will be trained as well in order to be ready in case of unexpected events that may arise relating to their colleagues.



Strategy and Activity Plan

In this section, you are asked to explain your longer-term goals, plans, expected benefits and the link with the objectives of the programme. Make sure to read the questions carefully and address all sub-questions.

Please describe your longer term objectives as a Lead organisation in the European Solidarity Corps. What are the societal needs and challenges that you are seeking to address? Please describe your strategy for achieving these objectives.

By joining the ESC programme the municipality expects to pursue the following long-terms objectives:

- To build a sustainable and environmental friendly community. The territory of Giardini Naxos is extremely fragile. It is exposed to beach erosion, environmental and water pollution, extreme weather events and also to a lack of awareness from an important segment of the population on the importance of protecting and enhancing the environment. By implementing ESC projects in this field, the municipality expects to raise awareness on these issues and to actively contribute in protecting and enhancing our beautiful territory and landscape;
- To promote a culture of inclusion and intercultural perspective. Giardini Naxos is in the centre of important touristic fluxes and it has also an history of intercultural merging and contamination. Nevertheless, an important segment of the population is still prevented towards an intercultural perspective. The municipality expects to raise awareness on the importance of embracing different perspectives and cultures as a source of mutual enrichment and growth. Hosting volunteers from all over Europe and implementing ESC projects will be crucial to raise such awareness;
- To stimulate self esteem and development of soft skills in young people. Southern Italy suffers from decades from social and work disengagement of young people. This area has an incredible percentage of Neets. The opportunity to host ESC projects and volunteers can stimulate an emulation process that can be really beneficial for the youth of the region. The municipality wants to stimulate a more active participation of youth in social, productive and democratic life;
- To raise awareness about the importance of being Europeans and about the crucial role that the European Union has in order to challenge and achieve the global issues such as climate change and digital transition. Most of people feel the EU as a distant entity and implementing ESC activities in our territory will be crucial in order to make them clear the importance of the EU role in the actual globalised world;
- To challenge issues like social exclusion or frailty through the implementation of solidarity activities under the ESC programme. Southern Italy pays for backwardness in economic and social fields. Our social fabric is very fragile. The consequences of Covid-19 has widened the impact of these phenomena. The implementation of ESC activity in the field of solidarity would represent a concrete help towards people who are suffering due to their economic and social conditions.

How will you measure if and to what extent your objectives have been reached? Please define your key objectives and how do they link to the needs and issues identified.

Objective n°	Objective title	Description
1	Environmental Sustainability and protection	Stimulate awareness on the importance of protecting and enhancing the environment and actively contribute in preserving it.
2	Social inclusion and Interculturality	Create and strengthen a positive attitude towards different cultures and implement activities aimed at including people with fewer opportunities or socio-economic fragile.
3	Youth Commitment	Change the approach of young people to participation in democratic, social and productive life of the community improving their self-esteem and helping them in developing crucial soft skills.

What is the intended impact on the target groups, participants and participating organisation(s) and how are you going to measure it? Please also mention any impact at local, regional, national, European and/or international levels.

On the participants, the activities will have a strong effect as they will boost their self confidence by providing them with the necessary means to live independently, work in a team, ameliorate their language skills, share their know-how. Therefore, as the participants will gain skills and knowledge through non-formal and informal education activities, they will be able to act as multipliers by sharing the knowledge they acquired with their peers in their local communities. They will improve their chances of employability by gaining new skills and learning how to manage their own activities; they will bond with Italian youngsters, start developing a network of international contacts, and will get to know the Italian culture, arts and society. The comfort zone of the participants, after participating in the municipality activities, will be wider and it will be easier for them to choose to move in or outside Europe.

For the participating organisations, the participation within the activities will help them in establishing solid partnerships with a positive exchange of good practices and experience which will lead into keep implementing projects together. This will be possible because through the activities all the participating organisations will be involved in the management and implementation gaining management skills and increasing their knowledge about international volunteering. By collaborating with the municipality, all the partners will improve the capacity of working with youngsters on the topic of inclusion, solidarity, civic engagement, environmental protection and they will profit from the learning methodologies developed being able to implement more efficient strategies to learn and support people in the local communities.

The target groups are youngsters with an interest and motivation to learn and share knowledge, including people with fewer opportunities who visit the youth information center. The impact on them will be strong as all of them will be empowered by the contact with people from a different country, who have the courage to leave their comfort zone for different reasons and with different goals: live one year abroad volunteering; go beyond the expectations to improve oneself; accept a challenge. All the people involved in the project will get inspiration from one another.

The target groups are youth and youth associations/local councils; Environmental activists and associations; Sport Associations; Newspapers and online media; Schools; Policy-makers. first, all the target groups identified will be aware of the ESC programme purposes and relevance being able to read about it on the local media, websites and social media pages and they will be aware about the opportunities for personal growth that Europe provides to youngsters, associations, public bodies and policy makers. By getting in touch with different cultures and experiences, the target groups will have the chance to share and develop new educational methodologies to be implemented in their day-to-day activities.

There will be the chance to share best practices and successful cases and replicate them. Youngsters and staff can improve their self-esteem and develop new soft skills. Implementing ESC projects can also facilitate the creation of effective and useful networks between target groups in order to develop and implement crucial projects for the relative communities.

Thanks to these activities, our local community will feel closer to Europe and the other European countries, realizing that we share common values of solidarity and peace. On a regional level the activities will be promoted through the media and new media in order to let people know that Europe is present in this region, but also to spread information about Sicily around Europe. We believe that the culture and traditions of our region will be better known abroad and this is crucial for a Region that relies on tourism.

At a regional level, thanks to these activities, we will be in contact with other associations on the territory and they will be able to meet the volunteers, get more information about the ESC programme and eventually decide to get involved themselves.

On a national and international level, the impact of the activities will be provided mostly by sharing them in all their phases. This way they will get visibility. Also, all the material produced by the volunteers (for example activities, material for classes etc.) will be shared on the Internet as examples of good practices.

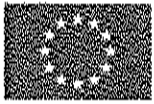
Expected impact will be measured by the following indicators:

- Number of participants involved in the activities;
- Number of participating organisations involved in the activities even after their end;
- Number of interaction on the online tools that will be used;
- Qualitative assessment of activities and their outcomes;
- Evaluation surveys for participants, participating organisations and stakeholders.

Activity Plan

Please fill in the table below with the type of activities that you are planning to implement and request funding for, targets and relevant objective. The duration of the activity plan is directly linked to the duration of your Quality Label for Lead organisation. The activities should be planned over a minimum of three years. Please propose activities with realistic and proportional targets (numbers of participants). The targets you propose here are indicative.

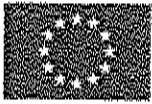
Activity type	Objectives	Year	Target number of activities	Target number of participants
Individual volunteering	Objective n°2, Objective n°3, Objective n°1	First year	4	10
		Second year	4	10
		Third year	4	10
		Fourth year	4	10
		Fifth year	4	10
		Sixth year	4	10
		Seventh year	4	10
Volunteering Teams	Objective n°1, Objective n°2	First year	2	20
		Second year	2	20
		Third year	2	20



If applicable, please describe how in-country activities are relevant for achieving your objectives. What will be the European added value of these activities and how will they contribute to the objectives of the European Solidarity Corps? If you are not planning any in-country activities, please state so.

Many regions in Italy share the same critical issues that often are the same issues that southern regions face in the whole Europe. This is the main reason according which the municipality looks very favorably at establishing ties with in-country partners in order to develop strategies and effective methodologies to tackle and win over similar problems. The outcomes of the implementation of such activities could be easily replicate on a European Scale in those regions with the same characteristics as Sicily and southern Italy more generally. In particular eventual in-country activities should address these fields which are as well relevant for three objectives of the European Solidarity Corps:

- Pursuing Social Inclusion by tackling socio-economic deprivations. It is crucial to develop and implement new methodologies that can give people the instruments to step out from their conditions of social-economic deprivation, especially people with fewer opportunities;
- Boosting awareness on the importance of doing vaccination cycles in order to win over the pandemic and save people and industries from an economic catastrophe in territories that are already economically backward;
- Acting on environmental sustainability. Southern Italy houses an incredible set of eco-systems unique in the world. These systems are extremely fragile and they are constantly in danger due to economic exploitation and human pollution. It is crucial to implement effective strategy and new preservation methodologies making youngsters protagonist of this green revolution;
- Giving youngsters tools to be protagonist in the civic and social life of their communities. Indifference and lack of will are crucial issues for our regions to be tackled in order to network all the creativity and spirit of initiative that only young people can give to a solidarity and sustainable project of development.



Management and coordination

In this section you are required to demonstrate your capacity to manage projects and coordinate partners effectively.

How do you intend to cooperate and communicate with your partners? How will you monitor and manage their performance? If already known, please provide a short description of the partners you will be cooperating with, their expected role and experiences and competences they should bring in. Please also describe how the activities will meet the needs and objectives of your partners.

In order to maintain the cooperation with partners efficient, fair regular meetings will be set, both online and in presence, according to the pandemic situation in order to be able of handling possible conflicts and misunderstandings. Disagreements that do arise will be handled with majority voting in the steering group. One member of the team will deal exclusively with communication with partners, partnership building and consilidation. A number of tools and procedures will be put in place to ensure continuous and regular communication with partners:

- Regular Coordination Calls via video conferencing;
- Internal project space - online;
- Reports from FO and PM to partners (steering group);
- Reports from project partners;

Cooperation will be based on a formal partnership agreement and financial agreement.

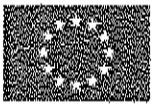
The management and monitoring of partners performances will be based on the principle of fair and transparent internal control. The coordinator will appoint one member of the team in order to follow all the administrative and contability tasks related to the management of the grants and he will supervise him throughout every steps. If proper internal controls are not in place, there is an high risk that EU funds will not be spent efficiently and as agreed in the contracts. The internal controls will be based on these principles:

- Segregation of duties between the authorising and the accounting officer with written jobs description;
- Creation of indicators to measure the efficiency of partners performances;
- Prevention of possible conflicts of interest and confidential payments;
- Regular checks;
- Creation of digital archives in order to be able to find in any moment any supporting documents for the implementation of the projects;
- Draft of interim financial reports every 4 months;
- Measures to prevent irregularities, fraud and corruption (e.g. descriptions or flow-charts of the intended flow of transactions, indicating control points and the frequency of controls).

Considering the priorities and the activities that the municipality would implement under the ESC programme, the profiles of potential partners to build an ideal consortium would be the following:

- Entities committed in preventing the negative effects of the climate changing. Involved in activities such as promotion of the circular economy, beach cleaning, protection of the environment;
- Entities committed in the field of social, economical and intercultural inclusion. Involved in activities such as the promotion of inclusion for unaccompanied foreign minors through sport, promotion of a culture of inclusion in schools;
- Entities experienced in IT skills in order to manage the tasks related to digital communication, creation of websites, creation of online surveys;

The work methodology will be based on know-how sharing. Sharing experiences and best practices will lead to a mutual growth and to design new working methodologies to be applied in the field of the day-to-day activities of the partners involved.



Please explain in detail how you will ensure successful delivery of your activity plan. Who will be in charge of coordinating the activities? Who will carry out specific tasks, such as finances, logistics, communication with partner organisations, etc.? How will you ensure that the staff has the necessary competences to carry out their tasks?

The work team of the municipality that would follow the management of ESC projects has heterogeneous competencies. The most important goal to be assured is that the distribution of tasks inside the working group should be done taking into account the strengths and the background of each staff member. This is why a coordinator will be set in the person of dott. Giuseppe Leotta in order to supervise the tasks division. The coordinator will also assure that the flux of relevant information inside the staff will be constant and transparent through a continuous dialogue and brainstorming activities. For each project that the municipality would develop, quality indicators will be set in order to assure a measurable and clear evaluation system. In this way, the municipality will always have a clear view about expected objectives and objectives actually achieved. For each project proposal a risk management plan will be set in order to identify the main risks that could arise at any stage of the project (e.g. loss of partners, unforeseen events, internal or external conflicts) and their possible solutions. The coordinator will distribute the tasks within the municipality staff appointed to follow ESC projects. As a local public body, the municipality has a staff crew with heterogeneous competencies, financial issues will be followed by the financial office, communication will be followed by mayor's secretary and so on and so forth.

Another important aspect of the management is the focus on corporate ethics and values and also on a life-long learning perspective in training the staff and keeping it up-to-date. The administration of the municipality is putting a lot of efforts in order to strengthen and promote key values among the staff such as integrity, transparency, competence and dedication to good management practices because management provides a framework for discipline and structure. On a regular basis, the administration organises sessions of training and benchmarking activities to bring this kind of culture and ethics among the municipality staff. In addition, during these training sessions, an activity of benchmarking targeted on successful examples will be carried on. The municipality will also promote the study and the analysis of best practices developed during the last years within ESC programme.

How will you ensure that your organisation can carry out the activity plan in case of important changes in management or staff?

As a local public body, the municipality has mainly two means in order to face important changes in management or staff. The first one, is an internal solution. The administration board can appoint another member of the staff in case of, for example, retirement or health issues. In order to have always staff members prepared and ready to implement the activity plan, the municipality will select a group of staff members to be trained in ESC rules and functioning.

The second option, in case of unpredictable emergencies, the municipality can start a tender procedure, according to the national and European rules, in order to select an external partner to carry out specific parts of the activity plan. The municipality will, obviously, make clear, inside the tender procedure that the eventual external partner should be experienced in dealing with ESC project management.



Please describe your organisation's approach towards environmental sustainability and responsibility (e.g. promotion of environmentally sustainable and responsible behaviour among participants and partners, use of the funding provided by the programme to support sustainable means of travel).

The municipality of Giardini Naxos have been promoted an environmental sustainable mindset since a decade. One of the most important commitment is represented by the signatory of the Covenant of Mayors. An European initiative in which the public bodies that are participating assumed the commitment to achieve a 40% greenhouse gas-reduction target by 2030 and the adoption of a joint approach to tackling mitigation and adaptation to climate change. In order to fulfil these obligations, the municipality is preparing a long-term strategies made up by several actions and plans like for example the energy efficiency of public infrastructures or the replacement of old municipal police means of transport with new electric or low environmental impact vehicles. Moreover, the municipality has taken the following actions:

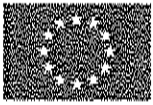
- The promotion of the recycling culture through awareness-raising initiatives and through the implementation of a zero-garbage strategy in the long-term;
- The implementation of actions finalised in involving and empowering youth in the preservation and enhancement of the naturalistic-landscape heritage of the places thanks to projects of national civil service;
- The active involvement of no-profit associations dealing with environmental issues in designing successful and effective strategy to promote environmental sustainability;
- The preparation of a municipal regulation on the care, organization and protection of public green spaces;
- The design of a plan for a local sustainable mobility through the use of means like bicycles, electric cars or scooters.

The municipality will utilise the experience and know-how acquired through these initiatives within the long-term strategy and the plan of activities that it intends to carry out within the ESC program with the aim of transferring it to the partners and participants who, in these activities, it is envisaged to engage.

How will you make use of digital tools and methods to complement and improve activities.

The municipality will make use of digital tools and methods to achieve the following goals:

- Assure visibility to the project activities through the use of social networks and institutional website and applying a social media marketing approach;
- Assure coherence and quality internal control through the use of tools like Gantt charts, project management programmes and risk management tables;
- Assure a better and continuous communication between partners through the use of tools like Skype, Google Meet, Microsoft Teams, Google drive;
- Assure a better learning process through the use of online means like the mobility tool and the youthpass;



How will you handle risk assessment and management?

The Municipality is committed to minimize risks in the implementation of its strategy and activity plan, in particular:

- The partners that will be selected will be experienced actors and well-established actors with extensive experience of transnational collaboration with EU funding;
- For each required component of the supposed team there will be more than one partner with the necessary expertise;
- The Municipality will make sure that envisaged activities will address concrete and explicitly expressed need in each of the partner's organizations that will participate within municipality activities in the ESC programme;

The following risks are the one that may arise with a higher frequency:

Risk 1

- Too few external actors interested or able to participate in the activities

In order to implement the municipality long-term strategy there is a shared and explicit need for transnational collaboration. The impact of a limited turnout from external partners will be limited by the fact that the municipality will make sure that multi-professional guidance providers will be assured throughout the implementation of the activities. In addition, the use of e-learning tools for learning and communicating ensure that external stakeholders will be able to take part in the envisaged activities despite being prevented from participating physically at them.

Risk 2

- Loss of partner

Thanks to extensive preparatory work, and a well-defined strategy logic, the risk of losing a partner is deemed to be low, as all partners represent stable, well-established organizations with extensive experience of transnational project work. Regular transnational project meetings and well-established communication further allows the project manager to mitigate the risk quickly and prevent this from happening. Should the project experience the loss of a partner, the impact is deemed manageable for two reasons. First, as mentioned above, the team including its associated partners and networks is robust in the sense that each necessary component is covered by more than one partner. This includes ability and capacity to act as project leader, established networks including key stakeholders, capacity to develop and provide the curriculum, including e-learning tools and administrative capacity, as well as frontline experience from working in multi-professional teams with integrated services. Second, the municipality network contains a large number of potential 'replacement' partners who could take on certain tasks or responsibilities.

Risk 3

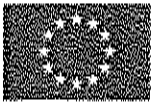
- Crisis or other unforeseen event

The risk of an major unforeseen event is mitigated by two factors. First, regular meetings and procedures for online coordination with regular video calls and an online environment ensures good communication and the ability to quickly react to external events, as well as conduct the majority of the activities remotely, if necessary. Second the geographical spread of municipality network allows to relocate events if needed due to unforeseen events any kind.

Risk 4

- Ineffective project coordination or communication, disagreement, and conflict

The municipality, due to its day-to-day work, is experienced in managing projects of similar nature. In particular, the



municipality has a wide experience and knowledge about vulnerable youth, environmental protection, social frailty and it will be able to support and adjust if necessary. Disagreements that may arise will be handled with a continuous communication based on the widest consensus and, if necessary, on majority voting in the steering group. Regular meetings both physical and online, will limit the risk of disagreement and miscommunication.

Risk 5

- Loss of key staff member in a partner organization

The municipality, as a public entity, is a well-established organization with several staff members with the required expertise and experience to fill temporary or permanent vacancies.

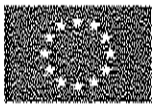
Discussions about changes in staff should be raised as early as possible in the leading board.

How is the organisation's management going to be involved in the implementation of activities?

As a public body, the municipality has all the required human resources to take care about activities implementation. The management structure will be based on a clear separation of the roles and tasks. In particular, according to the competencies and background of each member of the staff, each of them will be appointed to take care about:

- Administrative procedures;
- Financial report and monitoring;
- Mentoring activities;
- Internal and external communication;
- Logistical activities;
- Relationships with volunteers;
- Dissemination activities;
- Overall coordination.

The members of the staff will participate in periodical brainstorming activities in order to evaluate the work done, keep a continuous communication flow and correct eventual mistakes and inefficiency in performing their duties.



How will you carry out monitoring and reporting in compliance with the Programme rules

The project partners will communicate via new media as emails, phone, whatsapp, skype calls and social media networks, in order to build a reliable cooperation before the beginning of the volunteering activity. Also, information and documents will be shared through a Google Drive common folder. With the international partners, the municipality fosters an open atmosphere, since the application phase (shared with the Google drives with all the partners, who are invited to join, comment and participate by suggesting ideas and giving advice, besides expressing their needs and the needs of their participants, their expected learning outcomes, their way of following up and disseminate the project's results).

At project approval, the municipality will open a Whatsapp group including a member of each organization, the volunteers and the mentor. This way the communication will be faster and the volunteers will already start to interact with each other and the people they will work with, to get to know each other, and to actively participate in the management of the project.

The municipality will have Skype meetings/email exchanges with the partners in all the phases of the project to maintain clear relationships and agreements, especially in the preparation phase and in the first moments, in order to follow the work of the volunteers and to agree with partners on the methodologies, tasks and evaluation methods, and final assessment.

The municipality will summarize the conclusions and results of the projects and deliver this information to the partners, as well as publish it online. Very important for building a reliable cooperation will be the signed agreement between the municipality and the volunteers, underlining duties and tasks of the involved partners and volunteers, and with a clear sharing of grants between the parties. This will ensure trust, transparency and honest relationships.

The municipality in collaboration with the partners, will prepare the volunteers before the departure. Once selected, the volunteers will participate in the pre-departure session, if organized by the National Agency or SALTO and the municipality together with partners will prepare them according to the individual needs and learning opportunities of the volunteers. They will also receive support for the language preparation, through the online platform, to be activated by the municipality together with partners before departure. Reinforced mentorship is envisaged for participants with fewer opportunities. In the pre-departure phase, and throughout projects activities the municipality will focus on the meaning and on the goals of ESC programme in order to allow volunteers to understand the importance of being part of this ambitious programme.

The volunteers will read, together with their sending organizations and the municipality staff, the Volunteering Agreement which the partners have agreed upon and they will be explained their rights and duties, and the rights and duties of the partners of the project.

The municipality will take care, together with partners, about reporting activities. In order to assure a continuous activity of reporting, the municipality will make sure that reports will be prepared in the early phases of the projects, in the middle of them and at the end of them. Reports will be accurate and detailed, they will contain all the financial and administrative issues and the evaluation about impacts of projects activities. The municipality and the partners will identify a member of their staff in charge of taking care of this specific activity.



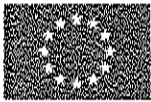
How will you ensure the visibility of the activities?

At every project start, the municipality will draft a dissemination calendar and it will evaluate the expected impact trying to determine how it will be disseminated (for example: press release at beginning and at the end of activities; spreading material on Facebook groups; sharing pictures on Instagram and Facebook every Friday etc.). The communication calendar will include a dissemination guide with the envisaged methodology to be applied, the partners' logos, the Erasmus+ logo, a report sheet with specifics about the type of activity (for example article), the date and place, the newspaper/website involved etc. In this way, at the end of every project, the dissemination results will be quantifiable.

During the activities, while the volunteers will be involved in them, the municipality will use its network of contacts, including the local media, to spread the news of the ongoing projects. Also, the volunteers will hold workshops in the town council about ESC and international mobility, therefore involving relevant stakeholders in the project. There will be a volunteers' blog on wordpress (linked on the official municipality website) with a permanent ESC banner and recognition of the funding received by the EU. Also, coop. The municipality will also set a newsletter with hundreds of contacts, who will receive news about the starting and ending of the projects.

In addition, the strategy of the municipality is to keep contacts with partners involved in its projects in order to keep working together and develop more mobility projects evaluating their impact against criteria discussed together, based mainly on the desired impact and the satisfaction of the volunteers.

The strategy of the municipality in this field will be focused on sharing. The municipality will spread the project's results: material produced; intangible outcomes through a blog written by the volunteers about their experiences and trainings (where they will be encouraged to share their learning). Also, the municipality will share tools as for example reflection tools, the learning cards or a Map of experience. All the material produced will use the EU flag, the name of the European Union, the ESC logo.



Please describe how the results will be shared within and outside the participating organisations. What dissemination activities will you carry out (planning, target groups of such activities, involvement of participants)?

The municipality has identified these target groups for dissemination activities according to its long-term strategy and its envisaged plan of activities:

- Youth and youth associations/local councils;
- Environmental activists and associations;
- Sport Associations;
- Newspapers and online media;
- Schools;
- Policy-makers.

The municipality will spread mainly the impacts of the activities carried out with projects. The tools produced as Multimedia materials or articles, photos, videos will be used together with hard knowledge about the programme and how to participate as a single young person or association. The municipality will also share volunteering experiences to foster future good practices.

The municipality will carry out online and offline activities to disseminate the impacts of the projects realised. The focus will be on the new media and especially photos on Instagram, as by now it's the most utilized social network among youngsters. Therefore all the partners involved in the projects realised will share on their social media pages and blogs/websites pictures of the participants stimulating inspiration for new possible volunteers.

The municipality will disseminate the impacts of successfully implemented projects through the partners' network websites and on the European platforms and Facebook groups in order to share experiences, know-how and best practices. The Municipality will produce videos to put on its official youtube channel and social networks, in order to share the feelings, the ideas and experiences about volunteering abroad within the ESC programme. This material will be useful for other ESC volunteers, to get an idea about the structure and activities of the programme. Also, through its Youth department the municipality will organize a cycle of workshops to spread the knowledge of ESC between other associations, helping them to get a Quality label and submit their first ESC project.

As a public body, the municipality has a very wide network of contacts. It is envisaged that the dissemination strategy can be implemented, at least, on a regional scale.

With this dissemination strategy we hope to increase the awareness about mobility projects of the European Union in our region and within the communities of our partners. A successful strategy can lead us to engage relevant stakeholders widening the target groups and include more associations and schools, to develop new partnerships.

Please present your organisation's approach towards monitoring and evaluation. How will you monitor and evaluate whether, and to what extent, the activities have achieved their objectives and results?

On the basis of the envisaged impacts and results outlined in the strategy and activity plan, target indicators will be defined for monitoring progress and quality control of the implementation of the forecasted activities that can be qualitatively assessed. The evaluation process will be based, mainly, on the following inputs:

- Regular monitoring of progress in relation to indicators as stated above;
- Transnational meetings;
- Evaluation surveys;
- Practice validation through network partners and associated partners representing youth guidance services;
- Feedback from dissemination activities.

In addition, the municipality has a quality policy based on the principles of the Person focus approach; Involvement of people with fewer opportunities; Ongoing training and learning by doing approach; Mutually beneficial partnerships. The municipality really cares about these principles and will also use quality management and evaluation tools and questionnaires based on them.

Given the goals set in the strategy and activity plan, the municipality will assess the results using mainly indicators relating to the quality of the experience of the volunteers and their learning outcomes. The municipality will evaluate the activities results together with the volunteers involved through regular meetings mentors, using non-formal tools as peer discussions, thermometer etc. The municipality considers of crucial importance that the activities are constantly assessed, so it is possible to intervene immediately in case any issue might arise.

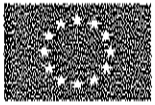
One of the main reasons of dissatisfaction between international volunteers is the slow learning of the language (in this case, Italian), therefore the municipality will make sure to assess this particular learning outcome and offer solutions (for example organizing linguistic tandems) if the envisaged tools will not be enough. The collaborative writing of youthpass will also be a

mean of evaluation (and self-evaluation) as the volunteers will see if the participation in the activities can be useful for their future life.

Another way of assessing the activities impact will be the use of quantitative indicators, for example the hits on the international pages of the website with the updates of the activities' results; the number of stakeholders involved; the number of young people involved in the dissemination of ESC activities etc.

Moreover, the approach of the municipality at the monitoring process will be based on "The European Quality Charter for Mobility". And in particular on:

- Providing information and guidance in a clear and transparent way (e.g. every volunteer should have access to clear and reliable sources of information and guidance on mobility, to the conditions in which it can be taken up, to a detailed description of the roles and responsibilities of sending and hosting organizations);
- The drawing of a learning plan that must contain: the objectives of mobility, the expected outcomes, the means of achieving them, the activities to carry out, the evaluation procedures, the reintegration issues;
- Tailored and personalized path for every volunteer (e.g. personal learning pathways, motivation and expectation of participants). During the volunteering, the activities will be monitored by periodically administering questionnaires (or using other instruments) both to participants and receiving organizations' tutors. These instruments are relevant to collect info and elaborate the quantitative and qualitative data in order to have an overview of the progress of the learning experience for each participant;
- Recognition of the learning outcomes: The learning plan will mention the type of assistance provided regarding recognition and certification procedures;
- Reintegration and Evaluation: when coming back to their Country, participants will receive guidance on how to make use of the competences acquired during their volunteering and they will be provided with assistance regarding recognition and



certification procedures in their home countries.



Annexes

The maximum size of a file is 15 MB and the maximum total size is 100 MB.
The maximum number of all attachments is 100.

Please print the Declaration on Honour, have it signed by the legal representative and attach it.

File Name

File Size (kB)

Please attach any other relevant documents.

File Name

File Size (kB)

Total Size (kB)

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Checklist

Before submitting your application form to the National Agency, please make sure that

- It fulfils the eligibility criteria listed in the European Solidarity Corps Guide.
- All relevant fields in the application form have been filled in correctly.
- You have chosen the correct Agency of the country in which your organisation is established.

Currently selected Agency is: IT03 Agenzia nazionale per i giovani

Please also keep in mind the following:

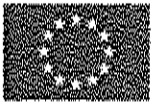
The documents proving the legal status of the organisations must be uploaded in ORS (ORGANISATION REGISTRATION FOR ACTIONS MANAGED BY NATIONAL AGENCIES).

Data Protection Notice

PROTECTION OF PERSONAL DATA

Please read our privacy statement to understand how we process and protect your personal data.
http://ec.europa.eu/programmes/erasmus-plus/documents/eopluslink-eforms-privacy_en.htm

- I agree with the Specific Privacy Statement on Data Protection



Submission history

No records found for Submission History



I, the undersigned, certify that the information contained in this application form is correct to the best of my knowledge.

I declare to be aware of the European Solidarity Corps Principles that represent a reference for the process of obtaining the Quality Label. I undertake that the organisation I represent will adhere to these Principles at all times should the organisation be granted the Quality Label.

Place:

Date (yyyy-mm-dd):

Name of the applicant organisation: **COMUNE GIARDINI NAXOS**

Name of legal representative: **Giorgio Stracuzzi**

Signature:

National ID number of the signing
person:

Stamp of the applicant organisation
(if applicable):



COMUNE DI GIARDINI NAXOS
Città Metropolitana di Messina

PROPOSTA DELIBERAZIONE

DI GIUNTA MUNICIPALE N. 126 DEL 03.08.2021

Oggetto: Atto d'indirizzo per la richiesta all'Unione Europea del "Quality Label" – "Marchio di Qualità" propedeutico alla possibilità di poter presentare progetti nell'ambito del programma comunitario "European Solidarity Corps" (ESC)

PARERE DEL RESPONSABILE DEL SERVIZIO

Ai sensi dell'art. 53 della L. 8/6/1990 n° 142 recepito dall'art. 1 della L.R. 11/12/1991 n° 48, così come sostituito dall'art. 12 della L.R. 23/12/2000 n° 30 e dell'art. 147 bis del D. Lgs. N° 267/2000 in ordine alla regolarità tecnica si esprime parere **FAVOREVOLE**

Giardini Naxos 26.8.2021

IL RESPONSABILE DEL I SETTORE

Sig.ra Maria Concetta Ferrara

PARERE DEL RESPONSABILE DI RAGIONERIA

Ai sensi dell'art. 53 della L. 8/6/1990 n° 142 recepito dall'art. 1 della L.R. 11/12/1991 n° 48, così come sostituito dall'art. 12 della L.R. 23/12/2000 n° 30 e dell'art. 147 bis del D. Lgs. N° 267/2000 in ordine alla regolarità contabile si esprime parere **FAVOREVOLE** ~~e si attesta la copertura finanziaria di € sull'intervento Cap. del bilancio comunale.~~

Giardini Naxos, 01.08.2021

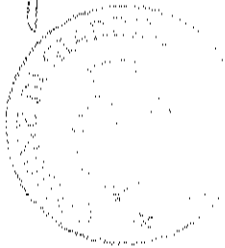
IL RESPONSABILE DEL SETTORE II

Dott. Mario Cavallaro

Il presente verbale, dopo la lettura, si sottoscrive per conferma

IL Presidente

Dott. G. Stracuzzi



L'Assessore Anziano
Geom. Giuseppe Cacciola

Il Segretario Generale

Dott. Luigi R. Bronte

La presente è copia conforme all'originale

Li _____

Il Segretario Generale

CERTIFICATO DI PUBBLICAZIONE

Il sottoscritto Segretario, su conforme attestazione del responsabile della pubblicazione, certifica che la presente deliberazione è stata pubblicata all'Albo Pretorio on line il giorno _____ per 15 giorni consecutivi ai sensi e per gli effetti dell'art. 11 bis della L.R. 44/91 e che contro la stessa sono stati presentati reclami . In fede.

Dalla residenza Municipale li

Il responsabile della pubblicazione Albo

Il Segretario Generale

Il sottoscritto Segretario Generale, visti gli atti d'ufficio,

ATTESTA

che la presente deliberazione, in applicazione della L.R. 30 dicembre 1991, n. 44 e successive modifiche ed integrazioni, pubblicata all'albo on line, per quindici giorni consecutivi, dal _____ al _____ è diventata esecutiva il giorno _____

è divenuta esecutiva il giorno

è stata dichiarata immediatamente esecutiva

in data è stata trasmessa al settore per l'esecuzione

L'Istruttore Amministrativo

Il Segretario Generale